

The Compassionate Computing Commitment

Colson Technology cares and will support your business growth by delivering user-friendly training and client-specific support for your company's current and future information technology needs. Compassionate Computing means we will:

Listen to you,

so we can understand your business and its complexities

Work collaboratively

with your in-house team, so everyone stays informed of relevant developments

Deliver turnkey solutions,

so that problems don't develop when systems aren't compatible

Provide full financial disclosure,

so you won't be broadsided by unexpected expenses

Communicate clearly,

so technical jargon doesn't complicate day-to-day operations

Respond quickly

to service requests, so you don't feel abandoned

Keep in touch,

so we're sure you're satisfied with the Compassionate Computing experience



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Compassionate Computing for your growing business



Why we care

Computers that don't compute, servers that don't serve, networks that don't network, and printers that don't print . . .

If that's not frustrating enough, your "IT expert" doesn't understand the needs of your users or your business.

We feel your pain and believe that you would be downright delighted if you could avoid battling with software, wrestling your hardware, or coaxing reluctant networks.

We can help.

Colson Technology's Compassionate Computing makes your IT problems disappear. Our team of caring IT professionals will liberate you from the trials of technology that prevent you from doing what you do best—growing your business.

We deliver Compassionate Computing

Since 1994, Colson Technology has served growing businesses by delivering caring technology management and support.

Our simple and honest belief is that you and your computer users should have a comfortable, productive, and worry-free computing experience.

Think of us as a trusted business friend and confidant, there to listen and solve your IT problems. We pay attention to what's unique about your business. We objectively assess your information needs, so we can recommend optimal software, hardware, and network solutions. We take the time to train your users so they won't feel frustrated or abandoned. We could stop there, but we don't. We will be with you and your IT systems at every stage of your company's growth.

Our mission is to give you the freedom to go about your business with the confidence and peace of mind that you and your IT infrastructure will be well cared for.

We call this Compassionate Computing and we think you'll like the difference. To learn more, please contact us to schedule a free initial consultation.

"Colson provides a team of professionals who are technically competent and are genuinely interested in making sure our computer users and our IT system are well cared for."

KARI MAGILL

Chief Operating Officer, Rowley Properties, Inc.

What we do

Colson Technology's team of Compassionate Computing experts brings specialized training and an accessible approach to serving the needs of growing businesses. In addition to delivering turn-key technology and software, we can maintain your systems weekly, monthly, or as needed. We deliver:

Preventative maintenance programs that help you avoid problems before they happen. We assess your working environment to develop maintenance schedules that optimize your system's performance.

Efficient networks that allow easy hardware and file access for your employees. We will set up your IT infrastructure and train users to operate the system at any level.

Workstation support that enhances business productivity. We quickly resolve problems with existing workstations and set up new systems that are compatible with your network.

Custom services for specific industries.

Some of our clients include:

- Accounting, Tax and Management consultants
- Architecture/Design/Engineering professionals
- Construction companies
- Financial Service firms
- Insurance agencies
- Property Development and Management companies
- Not-for-Profit organizations

